

# INTERPROSE ACE

DEBT RECOVERY SOFTWARE

InterProse ACE is an open-platform, web-based debt collection software solution. Scalable to every level of business, available packages start with GoCollect!, then Small Business, Professional, and finally Enterprise to fit any first- or third-party debt recovery effort.

A debt recovery agency or department is built upon its software. InterProse recognizes the responsibility bestowed upon the employees who provide support for the solutions we provide. We take that seriously because the success of InterProse is directly tied to the success of our customers.



## SECURITY

Powered by  amazon web services

*ACE is the only debt collection software solution hosted on AWS, making it the most secure web computing platform offered, sure to meet the ever-increasing compliance standards of clients ranging from banking to healthcare.*

- **SSAE18** - AICPA's Service Organization Control Reports Standard
- **SAS70** - Statement on Auditing Standards (SAS) No. 70
- **TIA-942** - Data Center Standard
- **Tier III** - Guarantee 99.982% availability
- **PCI DSS** - Payment Card Industry Data Security Standards
- **DBNL** - State Data Breach Notification Laws
- **IRS 1075** - government standards for data storage/processing FTI
- **AES 256-bit encryption** - Secure transmissions on unsecure networks
- **SFTP or 128 bit SSL** - secure channels
- **Firewall/DMZ Protected** - No direct external access to secure servers



## COMPLIANCE

*Staying compliant with the various regulatory guidelines placed on the debt collection market is challenging under the best terms. ACE has integrated compliance solutions to help you manage your processes to stay in the office and out of the courtroom.*

- **HIPAA** - Health Insurance Portability and Accountability Act
- **Real-time account updates**
- **Process alerts** - (e.g. area code time blocks)
- **Action paths** - real-time strategy triggers
- **SQL Report Engine**





## INTEGRATION

*InterProse's core competency is excellent debt collection software. Part of our secret to creating comprehensive solutions for our customers is our ability to integrate third-party vendors*

- Open Source API (you pick 3rd party!)
- Data Integration & Synchronization
- Dialer Interface
- Data Import/Export Tools
- Letter/Communication Vendors
- Real-time Payment Processing
- Skip Trace & Data Enrichment Interface
- Text Messaging
- Voicemail Drops
- Your Favorite Vendor



## EFFICIENCY

*Time is money. Your money. Every minute your team spends on a non-revenue generating task that could be done by a computer is an unnecessary labor cost. Take full advantage of the latest automation*

- Account Bundling
- Account Updater (Acct Mgr.)
- Account Document Management
- Action Codes Macros & Hotkeys
- Client/Vendor Mgmt. Tools
- Client Access Portals
- Job Process Automation
- Automated Letter Series
- Logic Builder—Visual Designer
- Payment Spreaders
- Real-time Reporting
- User Management Tools
- Virtual Agent Collector
- Worklists—Individual & Pooled
- SINGLE PAGE Collector Interface
- Automated Letter Series
- Local Letter Printing
- Automated Payment Schedules



## FLEXIBILITY

*While we do bend over backward for our customers, software flexibility refers to its customization tolerances. Customize everything from user interface to in-depth client or performance reporting.*

- Customizable User Interface
- Customizable Dashboards
- Custom action paths
- Reports - Standard set
- Reports - Inventory report designer
- Open API Platform - no mandates from us!
- Custom Payment Plan Builders
- Custom Virtual Agent Avatar